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Richardson Technology Systems and Rauland-Borg Unveil Responder 5 Nurse Call System

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Richardson Technology Systems Inc. (TSI) and Rauland-Borg announced the launch of the most technologically advanced nurse call solution on the market, the Rauland Responder 5 Nurse Call System, which will allow hospital administrators and nurses to optimize staff-to-staff and staff-to-patient communication. This system immediately connects hospital personnel and patients in real-time to enhance patient care and increase hospital efficiency – saving both hospitals and patients time and money.

Richardson TSI, in partnership with Rauland, unveiled the feature-rich Responder 5 Nurse Call System to more than 130 hospital administrators and nurse leaders during a dinner event at the Georgia Organization of Nurse Leaders (GONL) Annual Conference, which took place at the Westin Savannah Harbor Resort. The Responder 5 will be available to hospitals throughout the state in the coming weeks.

Richardson TSI, an independent technology systems integrator specializing in education and health care solutions, will be the leading provider of Responder 5 in the state of Georgia; furthering the company's reputation for excellence in health care technology solutions.

"Responder 5 helps nurses and hospital administrators reduce the time spent performing administrative tasks, which allows nurses to spend more time with their patients and their families," said Richardson TSI Vice President of Sales and Marketing Rick Kenamer. "This new nurse call system is an exciting addition to Richardson's growing suite of technology solutions to improve the quality of life for nurses, hospital administrators and patients."

The latest Responder model is faster than any system on the market and is compatible with all previous Responder systems. It provides immediate response, both inside and outside of the hospital, to provide a direct line of communication between caregivers and patients - improving patient care and satisfaction and increasing overall efficiency. Calls coming from a patient can be relayed directly to the nurse's wireless phone or pager in real-time, allowing nurses to consult with patients, physicians and other hospital staff regardless of their location.

"Nurse call systems are extremely important in providing patients with the best care possible," said President of Georgia Organization of Nurse Leaders Kenneth Tillery, RN. "With the inherently busy schedules of nurses today, the nurse call system is the single most important continuous communication device between the nurse and patient. The nurse call system not only provides a lifeline to the nurse, but also provides a sense of comfort to the patient knowing that their nurse is just a call away," he said. "When you are dealing with care of a patient, it is imperative for that patient's nurse to have the fastest and most direct communication possible."

The updated features found in the Responder 5 help alleviate stress and heavy workloads endured by nurses and other hospital staff with an easy-to-use integrated system. Hospital personnel can instantly organize and update patient records, assign shifts, send supply requests and notify staff with the touch of a button - minimizing paperwork and saving time. The system automatically stores nurse call activity to allow hospital staff to generate reports quickly and accurately.

"Responder 5 connects patients to staff by linking the capabilities of the latest wireless and IP technology with traditional nurse call equipment, thus streamlining workflow and speeding up response times," says Jennifer Holden, health care product manager for Rauland-Borg. "We are extremely excited about the launching of the Responder 5 at GONL because we know that it will be of great use to hospital administrators, doctors and nurses alike," said Holden.

For more information please visit www.richardsontsi.com.

About Richardson TSI

Located in Suwannee, Georgia, Richardson TSI is a leading provider of integrated technology solutions in education, healthcare and government in the state of Georgia. For more than 40 years, Richardson TIS has dedicated its efforts to providing creative solutions, superior products and quality customer service helping to streamline hospitals and schools and enhance their overall efficiency. Richardson TSI connects people through technology, providing dynamic communication and safety solutions, enabling clients to expand their resources and maximize outcomes. For more information regarding Richardson TSI, please visit www.richardsontsi.com.

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