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Richardson TSI Solution Integrates Communication and Safety

Primary Topic Channel: [Business news](#)

ATLANTA (Jan. 16, 2008) - On Aug. 26, 2008 at 3:50 p.m., the National Weather Service had just issued a tornado warning for all of Hall County, Ga. From the time the warning was issued, Lyman Hall Elementary staff had only seconds to move children from the gym – the location of the After School Program – and secure the safety of more than 200 students and faculty before the tornado struck the school.

“When we received the tornado warning via the emergency radio in the front office, we had about 30 seconds to move the children from the gym to safety,” said Lyman Hall Elementary School Principal Pat Tilson. “We announced the tornado alert over the Rauland Telecenter 21 intercom and quickly began moving children to safety. The intercom literally saved the day.”

Natural disasters have the ability to destroy communities without a moment’s notice – making quick communication a necessity for survival. “Had it not been for the intercom system, we wouldn’t have had time to move the children from the gym – where most of the damage occurred,” said Tilson. “Even after the storm passed and all of our faculty and students were out of harm’s way, the intercom system still worked.”

In 2004, The Hall County School System enlisted Richardson Technology Systems, Inc. (TSI), a leading independent technology systems integrator, to upgrade the Lyman Hall Elementary phone and intercom systems to the Rauland-Borg Telecenter® 21. The new system was the answer to improve communication within the school as well as between faculty and parents. The Telecenter 21 intercom works with classroom speakers, phones, and/or a call-in switch, and the telephone functionality allows for direct connection to external phone lines or incorporation with a main office phone system.

The new system was an instant advancement for the school, but the true value of the system wasn’t realized until the start of a new school year was interrupted by the tornado.

Technology plays an important role in education and safety, and it is important for schools to select a technology solution integrator with highly trained and experienced professionals to ensure that systems work when needed most. “Richardson TSI has a highly-skilled, innovative team with an education-centric mission providing scalable solutions to meet the specific needs of a school system,” says Richardson TSI President Joseph Ciotti. “All of our technicians are enrolled in the CEST certification program and we currently have more Certified Electronics Systems Technicians than any other company in the country.”

For more than 40 years, Richardson TSI has continued to provide educators and administrators in Georgia with solutions to help meet and exceed educational goals, enhance school safety and improve their work environments. With a reputation for excellence in customer service, quality and innovative technology, Richardson TSI has built many strong and long-lasting relationships with clients across the state, including Hall County, Ga. “We

have been working with Richardson TSI for more than 15 years,” says Dr. Aaron Turpin, executive director of information, technology, and assessment for Hall County Schools.

Hall County, Ga. is a fast-growing community 35 miles northeast of Atlanta with nearly 25,000 students enrolled in 20 elementary schools, six middle schools and six high schools. With an ever-growing number of new students and limited resources, the county was been faced with the challenges of maintaining educational excellence, enhancing the overall learning experience for students, and improving the work environment for the 1,540 certified staff members working for the Hall County School System. “As we continue to standardize our schools across the district, we will continue to use Richardson TSI solutions because of their quality and customer service,” said Dr. Turpin.

Hall County School System has continued to excel in providing a safe and productive learning environment because of its understanding and investment in technology solutions for education. “Richardson TSI has helped Hall County meet those challenges head-on with technology solutions that provide communication and security control throughout the school and within the classroom – maximizing learning outcomes, safety and operational efficiencies,” Ciotti says.

## **“The intercom literally saved the day.”**

*Pat Tilson, principal,  
Lyman Hall Elementary School*

### About Richardson TSI

Located in Suwanee, Georgia, Richardson TSI is a leading provider of integrated technology solutions in education, health care and government in the state of Georgia. For more than 40 years, Richardson TSI has dedicated its efforts to providing creative solutions, superior products and quality customer service helping hospitals and schools enhance their overall efficiency. Richardson TSI connects people through technology, providing dynamic communication and safety solutions, enabling clients to expand their resources and maximize outcomes. For more information regarding Richardson TSI, please visit [www.richardsontsi.com](http://www.richardsontsi.com).

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